

## Why an appointment system?

To solve a problem -- We see a rush of activity at varying times for same yard block, which equates to CONGESTION!

### The solution?

- Reduce the urgency of trying to be first to the terminal by controlling the flow thru TERMPoint
- Controlling the flow allows operations the ability to see the appointments the day before and to allocate equipment to areas of highest demand (Proactive vs. Reactive!)
- Appointments for containers speeds up time at the kiosk as your information was already provided in TERMPoint.

Before TERMPoint (Current)	vs.	After TERMPoint (Future)
Driver Arrival		Driver Arrival
Driver provides Port ID		Driver Provides Appointment #
Information is entered by clerk		EIR Prints
Container information provided to clerk		
Clerk manually enters container #		
EIR Prints		

***Errors with containers are identified while making the appointment in TERMPoint, not when you arrive to the terminal!***

In 2020, we launched TERMPoint in another location and turn times have reduced over 20% in a year!! Through similar infrastructure investments, South Florida Container Terminals will be in a position to deliver the same value to our Miami customers!