

## ATTENTION

## SFCT APPOINTMENT SYSTEM 'TermPoint' - Register Now!

Your Trucking Company <u>must</u> register at: <u>https://termpoint.apmterminals.com</u>
Or contact: (866) 855-8552 or TSC@apmterminals.com for registration assistance.

## Are you tired of Long Lines and Congestion?

Effective April 17th, South Florida Container Terminal will begin a soft roll out of our truck appointment system called TermPoint.

- Saturday April 17<sup>th</sup> Appointment Only Gate
- Friday April 23rd Appointment Only Gate
- Friday April 30<sup>th</sup> Official Go-Live, appointments only moving forward
- 1. Your dispatcher must make appointments for all gate transactions at "Go-Live" date.
- 2. No Appointment = Trucker Turned Away
- 3. Your dispatcher must give you your appointment number
- Upon arrival to the terminal, you will need to give your appointment number at the gate pedestal

## What support will be provided?

SFCT will support our customers with the following:

- 1. SFCT will be organizing a number of online TERMPoint demonstrations in the coming weeks. Register your interest at: <a href="https://www.apmterminals.com/en/miami">https://www.apmterminals.com/en/miami</a>
- SFCT will make available a clickable <u>TERMPoint guide</u>, which will walk you through all the main features of TERMPoint
- A handy 'TERMPoint overview' pdf will be made available on our website at: <a href="https://southfloridacontainer.com/">https://southfloridacontainer.com/</a>
- 4. Our Terminal Solutions Center is well versed in helping customers learn to use TERMPoint, and is available for your questions (<a href="mailto:tsc@apmterminals.com">tsc@apmterminals.com</a>)

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