

Getting Started for Fleet Managers

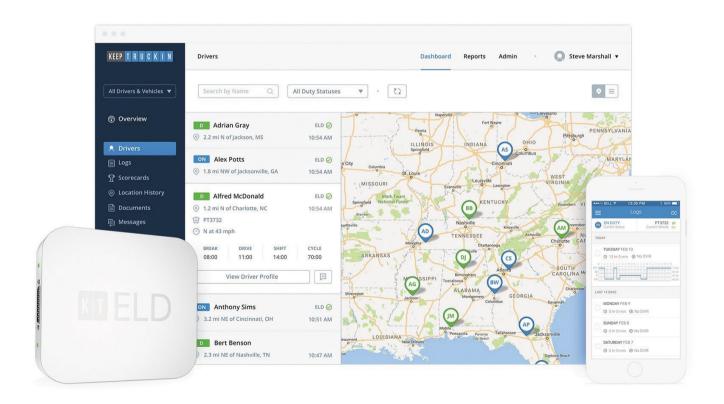


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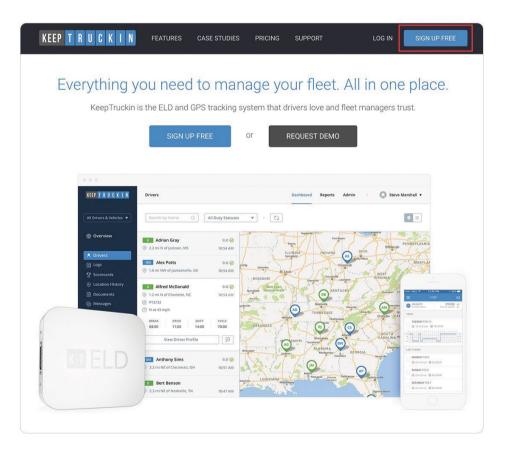
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Fleet Administration



Sign up for an Account under your Company

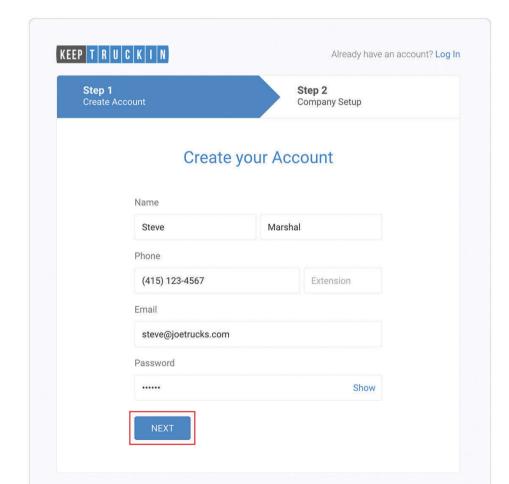
- 1 Visit keeptruckin.com in your web browser
- 2 Click SIGN UP FREE
- 3 Select "KeepTruckin for Fleets".





Sign up for an Account under your Company

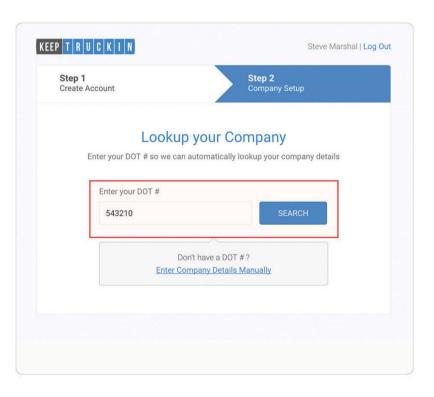
4 Fill out your account information and click to move on to the Company set up page



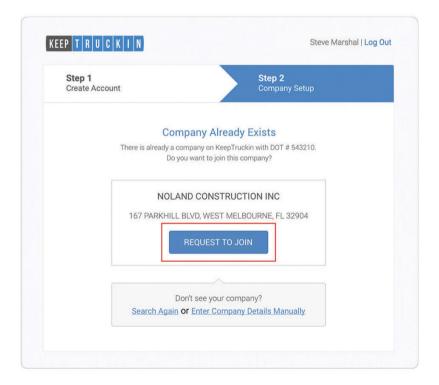


Sign up for an Account under your Company

5 Enter your DOT# or enter your company info manually.



6 If your company is already registered with KeepTruckin, select REQUEST TO JOIN Otherwise, click to complete the setup of your account as the fleet admin.





Fleet Manager vs. Fleet Admin

| Fleet Manager | Fleet Admin |
|--|--|
| Fleet Manager can only have access of features and groups in the dashboard and reports that they have been granted access to by the fleet admin. | Fleet Admin can view all data in the dashboard for all groups and features. Can add/remove drivers, vehicles and fleet managers, and can edit company information. |

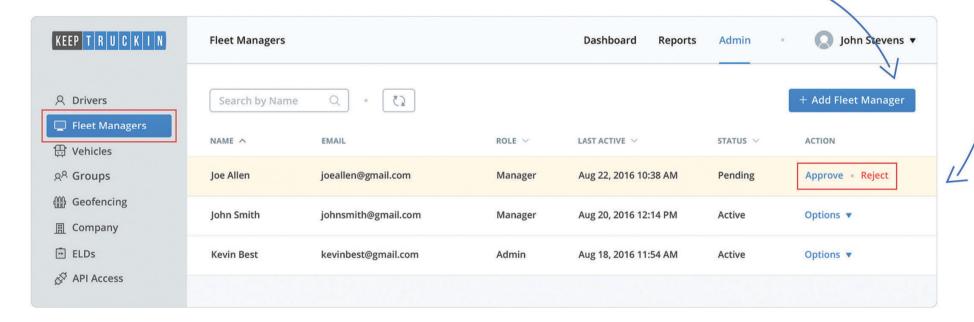
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Add Fleet Managers to your Company

Fleet Admins can add Fleet Managers to your company on KeepTruckin in two ways:

- Fleet Managers can sign up for KeepTruckin themselves and request to connect with your company. •
- Fleet Admins can create KeepTruckin accounts for fleet managers in their company.



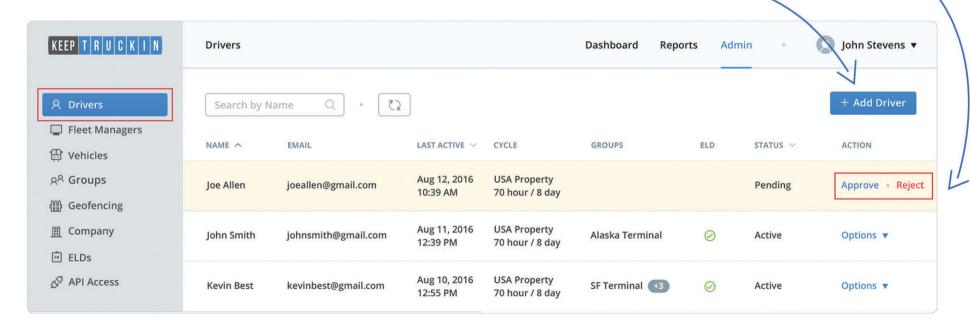


Add Drivers to your Company

Fleet admins can add a driver to your company on KeepTruckin in two ways.

A driver can sign up for KeepTruckin themselves and request to connect with your company. •

Fleet admins can create KeepTruckin accounts for drivers in their company. o -

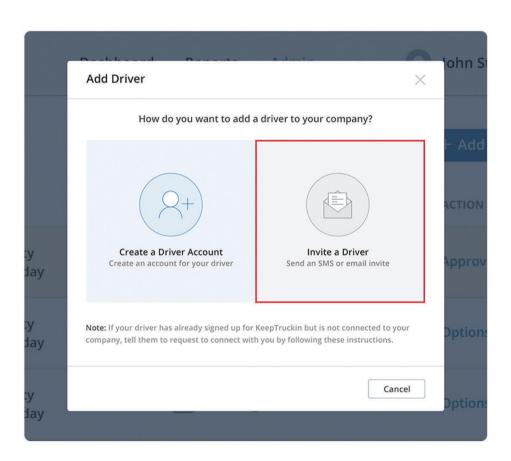




Add Drivers to your Company

You can also invite a Driver by sending a SMS or email invite.

We will send an email or text to the driver with their login details.



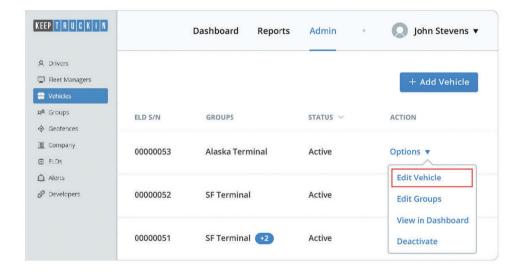
ELD

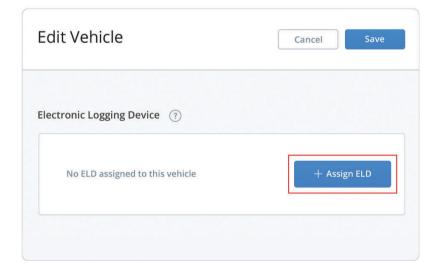


Assign ELDs to Vehicles

1 Select Admin tab > Vehicles > Options > Select "Edit Vehicle" from dop-down menu.





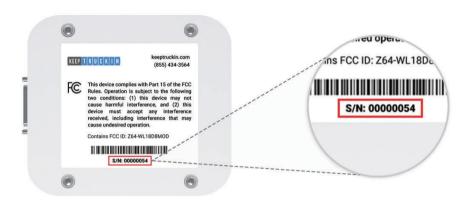




Assign ELDs to Vehicles

3 Choose which ELD you want to assign to the vehicle. Each ELD has a unique serial number printed on the bottom of the device next to the barcode.

- 4 Select the correct ELD and click k Assign You can also enter the S/N into the "Search ELD S/N" field to narrow your search.
- (5) Click Save to finish.



| Ed | Assign ELD Select the ELD that you want to assign to this vehicle. | | × |
|-----|---|--------|--------|
| Ī | Search ELD S/N | | Q |
| lec | O0000055 | | |
| | 00000054 | | |
| | | | |
| | | Cancel | Assign |

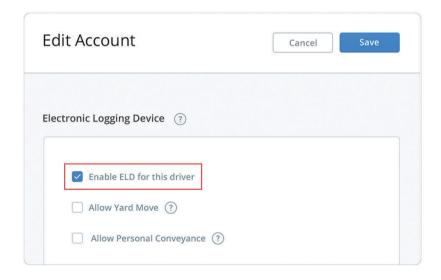


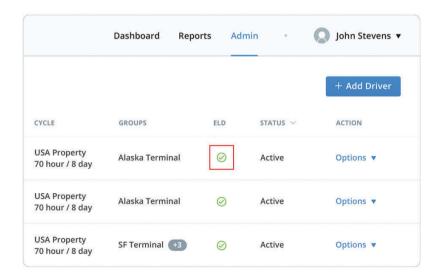
Enable your Drivers for ELD mode

Before you install the KeepTruckin ELD, you must enable your driver's account for ELD mode.

1 Select Admin > Drivers > Options > Edit Account in the drop-down menu

- 3 Click save to to finish.
- In the Electronic Logging Device section, select Enable ELD for this drive to enable them to connect to the company's ELDs.
- 4) The Driver enabled for ELD mode will have a on the FLD column.

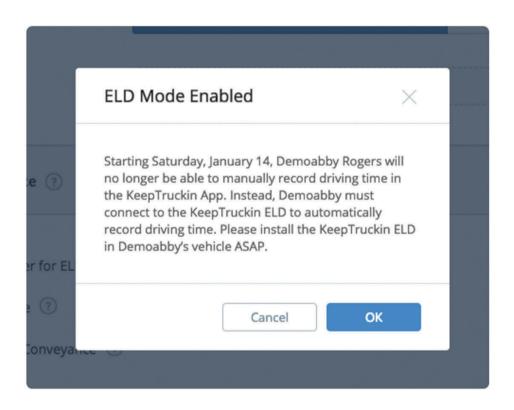






Enable your Drivers for ELD mode

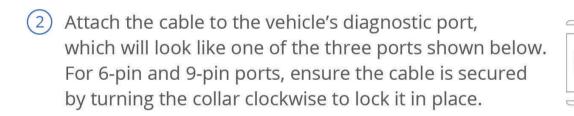
The DAY AFTER you enable your driver for ELD mode, they will be able to connect to the vehicle's ELD in the KeepTruckin App. Drivers enabled for ELD mode will NOT be able to manually record driving time in the KeepTruckin App. They must connect to the KeepTruckin ELD to automatically record driving time.

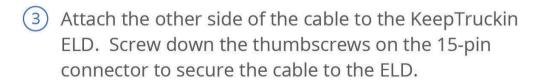


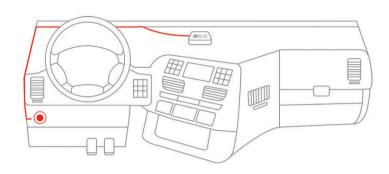


How to install the KeepTruckin ELD in your Vehicle

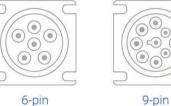
With the engine off, locate the diagnostic port inside the vehicle.



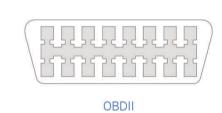




Heavy duty vehicles



9-pin



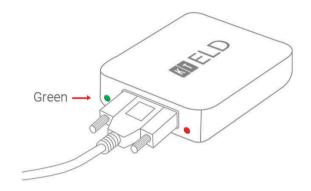
Light and medium duty vehicles

GPS connection ► KeepTruckin App connection connector

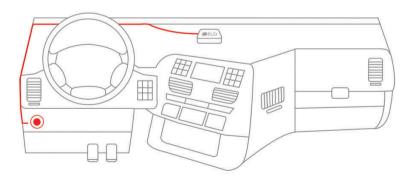


How to install the KeepTruckin ELD in your Vehicle

4 Once plugged in, the indicator lights will flash momentarily before turning solid red. After approximately one minute, the left-side indicator light will turn green, indicating a successful GPS connection. If this does not occur, try moving the ELD to increase exposure to the sky.



- (5) Choose a spot on the top of the dashboard to mount your ELD. The mounting spot should be near the windshield, but away from any vents or electrical components that may cause interference.
- 6 Before you mount the ELD, use the provided alcohol swab to clean the mounting area. Remove the backing from the adhesive strip and mount the ELD to the cleaned area.

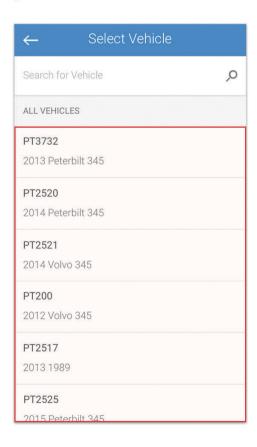


Now your Driver is ready to Connect to the ELD!



How your Driver will Connect to the ELD

- 1 On the main Logs screen, tap No VEHICLE **
 - OFF DUTY
 Current Status NO VEHICLE ≠ Current Vehicle ELD TODAY FRIDAY JAN 30 O Ohr Omin O No DVIR LAST 14 DAYS **THURSDAY JAN 29** O 0 hr 0 min O No DVIR **WEDNESDAY JAN 28** ⑤ 0 hr 0 min ② No DVIR **TUESDAY JAN 27** O 0 hr 0 min O No DVIR
- 2 A list of your company's vehicles will appear. Select the vehicle that you want to connect to.



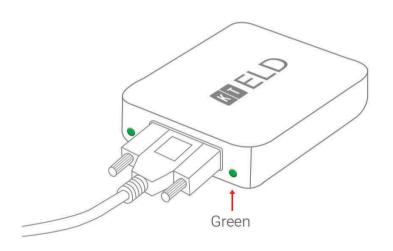
3 A green icon will appear at the topright of the main Logs screen to indicate a successful connection.

| ≡ | Lo | gs | ©E |
|----------|--|---------------------------|-------------------------|
| OFF | OFF DUTY Current Status | PT3732 Current Vehicle | ≠ ELD |
| TOD | AY | | |
| OFF III. | FRIDAY JAN 30 © 0 hr 0 min ② N 1 2 3 4 5 6 7 8 9 10 11 N | | 05.00 00.00 00.00 |
| LAS | Γ14 DAYS | | |
| | THURSDAY JAN 29 © 0 hr 0 min ② N | lo DVIR | |
| | WEDNESDAY JAN 2 © 0 hr 0 min ② N | | |
| | TUESDAY JAN 27 © 0 hr 0 min @ N | lo DVIR | |

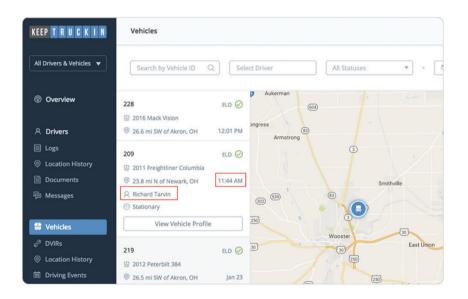


How you Know your Driver is Connected

4 The right-side indicator light on the ELD will become solid green.

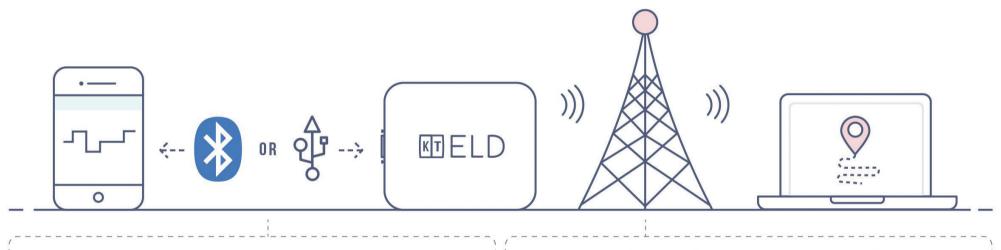


To see if your driver is connected to their ELD on your dashboard, go to "Vehicles" > check whether a timestamp and a driver's name is present.



Compare the timestamp with the current time to see if they have connected that day.

The following graphic should give you a better understanding of how all three devices communicate with each other.

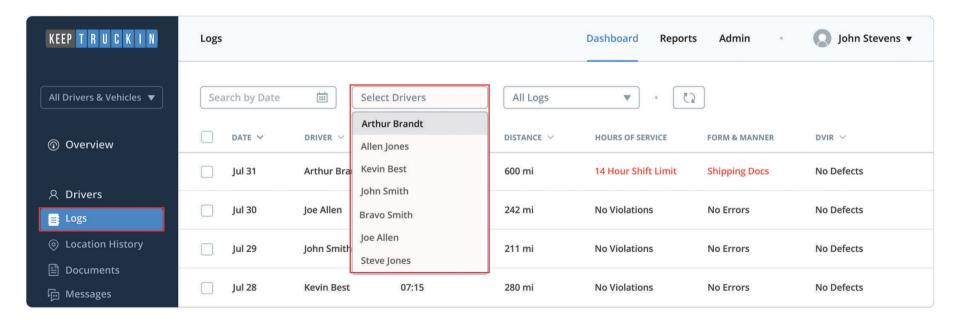


Logs and Hos data is sent straight to the KeepTruckin App via Bluetooth or USB Real time telematics data is transmitted over cellular to the KeepTruckin Dashboard Dashboard



To view your drivers logs...

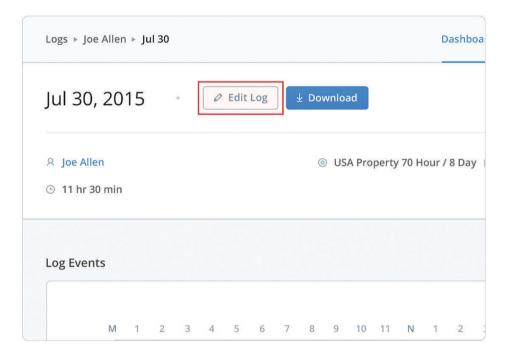
- 1 From Dashboard > Select "Logs"
- 2 To view a driver's logs, select the driver from the **All Drivers** field. You can also select a date range to narrow your search further.





To edit your drivers logs...

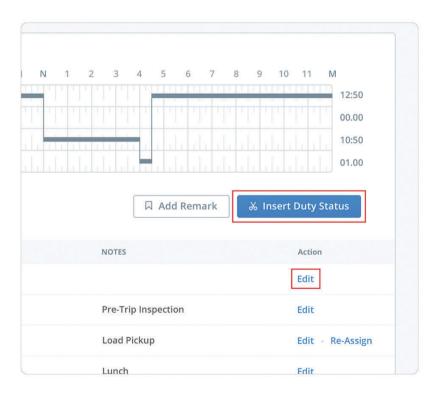
- 1 From **Dashboard** > Select **Logs**
- 2 Select the driver from the **All Drivers** field.
- 3 Click Dedit Log to make changes.





View and Edit Driver's logs

- ፠ Insert Duty Statu To add a new duty status, click (Or, to edit an existing duty status, select the
- event and click Edit.



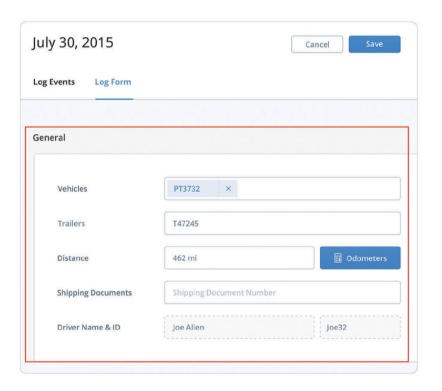
To change the time period for a duty status, click on (5) the 'Start Time' or 'End Time' field or drag the sliders. to save your changes. And click

| | | Cancel |
|----------------|-------------------------|-----------|
| 7 8 9 10 11 N | 1 2 4:30:00 5 6:00:00 8 | 9 10 11 M |
| | | 11:00 |
| | | 00.00 |
| | | 10:50 |
| | | 02.50 |
| Off Duty | Sleeper | On Duty |
| 4:30:00 PM PST | © 6:00:00 PM PST | 0 |
| | | |

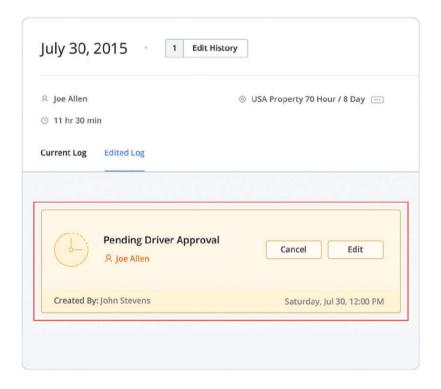


View and Edit Driver's logs

6 To edit information like vehicle number, trailer number, or distance, click on the 'Log Form' tab and edit the appropriate fields. Clicks. Click to finish.



Your edits will be sent to the driver for approval. Once approved, the log will update to reflect the new information. Any pending edits will be highlighted in yellow.

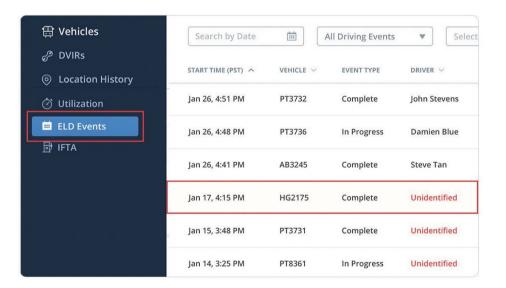




Unidentified Driving Events (and what to do with them)

DOT regulations require that all ELD Driving Events must be assigned to a driver. If no driver is connected to a vehicle's ELD while that vehicle is in motion, KeepTruckin will classify that Driving Event as unidentified.

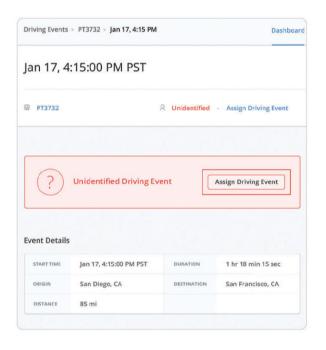
- 1 From the Fleet Manager **Dashboard**, select **ELD Events** from the left menu.
- Unidentified Driving Events will be highlighted in red. Click on an Unidentified Driving Event to view more information, including vehicle number, date, time, location and distance traveled.





Unidentified Driving Events (and what to do with them)

3 To assign the event to a driver, click
Assign Driving Even

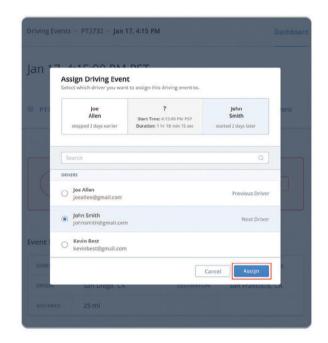


From the pop-up menu, select the driver you want to assign the event to and click:

Assign

Assign

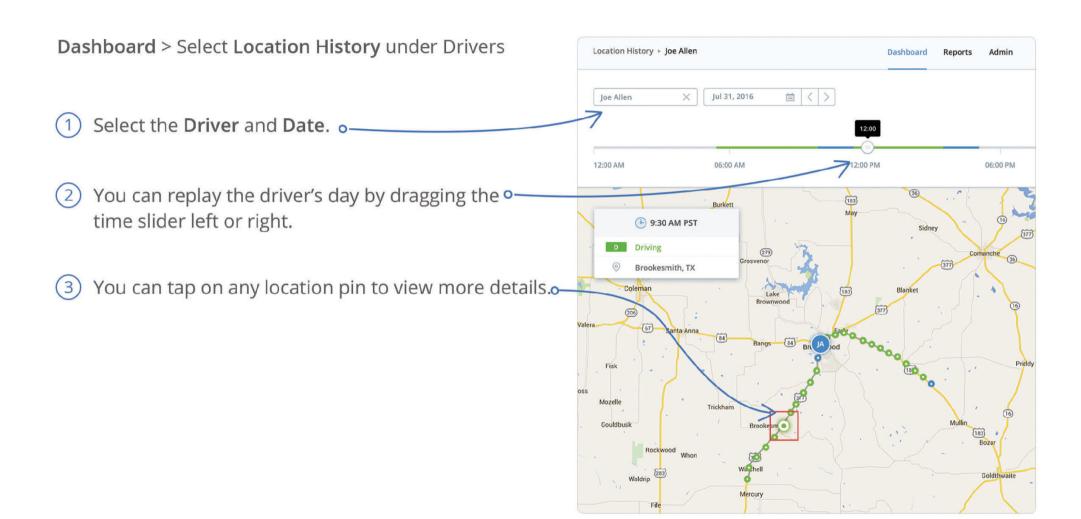
Only assign a driving event to an ELD-enabled driver.



The edited log with the **Unidentified Driving Event** will be sent to the driver for approval. Once your driver approves the changes, their log will be updated. If your driver rejects the edits, you will be notified via email.



View and Track Location History

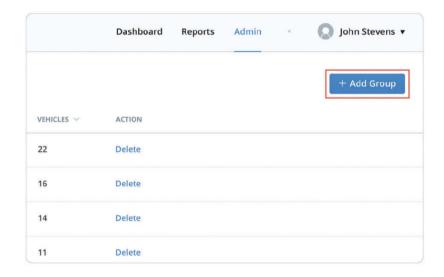




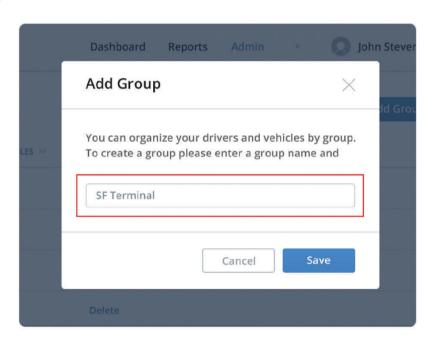
Create and Edit Groups

The groups feature is a useful organizational tool for companies that have many drivers or multiple terminals. Fleet Admins can create groups of drivers and then filter the KeepTruckin Dashboard to view specific groups. To learn how to create a group, follow the steps below:

- 1 Go to **Admin** > Select **Groups** from the left menu.
- Select an existing group to add or remove drivers and vehicles from the group. To create a new group of drivers, click (+ Add Grou



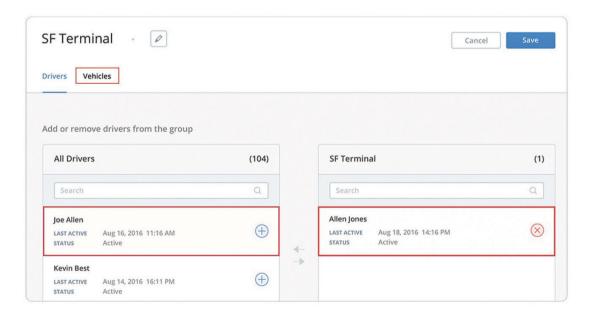






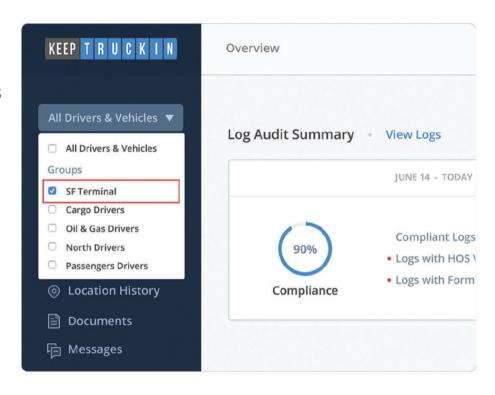
Create and Edit Groups

- 4 To add a driver, click on a driver's name under the All Drivers section.
- 5 To remove a driver, click on the name of the driver under the group's section
- 6 To add or remove the vehicles in the group follow the same step under the vehicles tab.
- 7) Click Save to finish



View Groups

To view a specific group of drivers in the KeepTruckin Dashboard, Go to **Dashboard** and click the **All Drivers** & **Vehicles** button to view a dropdown list of the groups in the company. Check the selection box next to the specific group you want to view in the dashboard.

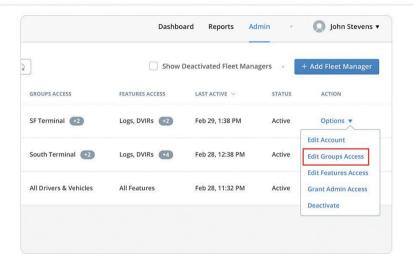


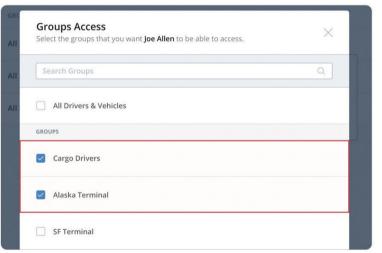


KeepTruckin allows you to restrict fleet managers to view certain groups.

From the Admin panel, select Fleet Managers

- 1 Click **Options** next to the fleet manager's name and select **Edit Groups Access**.
- 2 Select the groups that you want the fleet manager to be able to access and select to be access.
- 3 Once you make these changes, the fleet managers will only be able to view the groups that he has the access for.





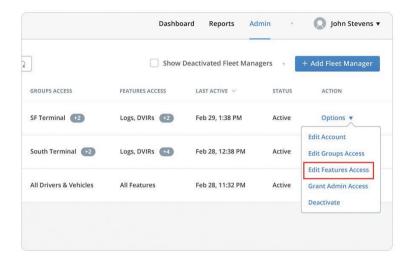


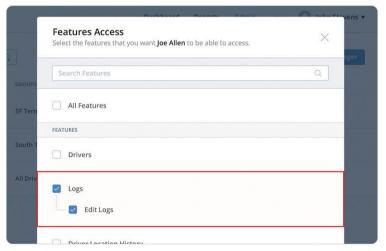
Edit Features Access

KeepTruckin allows you to restrict fleet managers to access certain features.

From the Admin panel, select Fleet Managers

- 1 Click **Options** next to the fleet manager's name and select **Edit Feature Access**.
- 2 Select the features that you want the fleet manager to be able to access and select Update
- 3 Once you make these changes, the fleet managers will only be able to view the features they have the access for.

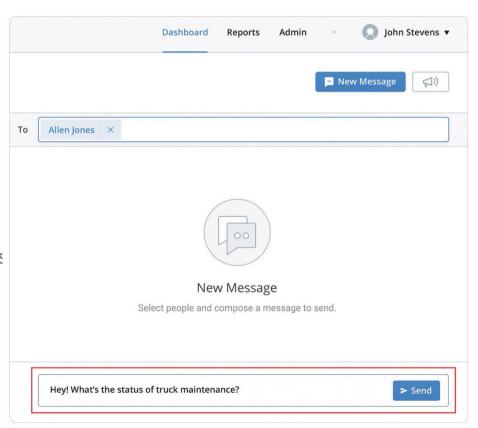




Send Messages to your Drivers and Fleet Managers

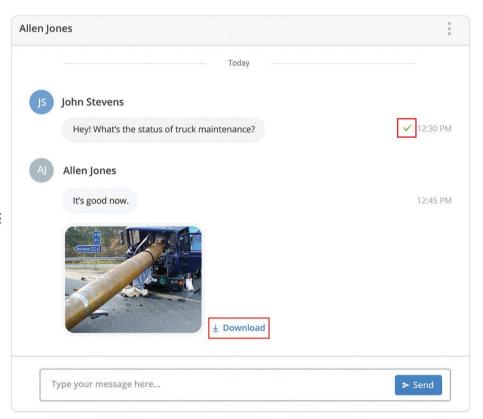
Follow these steps to send a message to a single user or multiple users. You can send messages to both drivers and fleet managers.

- On the Dashboard, select **Messages** > On the Dashboard, select **Messages** > will be seen by all recipients).
- 2 Broadcasted messages can be sent with the Te (replies to a broadcasted messages will be included in a private conversation between the user that sent the broadcasted messages and the user that replies).
- 3 From the **To** field, select the drivers and fleet managers you would like to send the message to.
- 4 Write your message into the text box and press



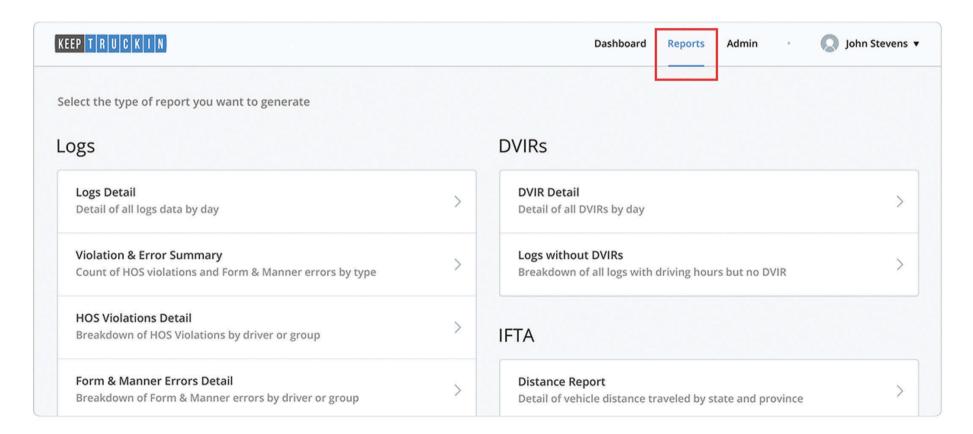
Send Messages to your Drivers and Fleet Managers

- When the recipient has read the message, a green✓ will appear next to your message.
- 7 Conversations with drivers will appear with the driver's initials in a grey circle. Conversations with fleet managers will appear with the fleet manager's initials in a blue circle.



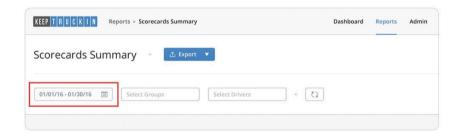
Reports

The reports feature allows fleet managers to analyze their drivers' logs and vehicle inspection reports in a simple way. Reports are viewable in the KeepTruckin Dashboard for Fleets and can be exported as a PDF or CSV (Excel) file. To learn how to create and export reports, follow the steps below:



Reports

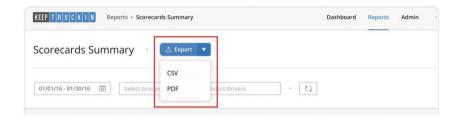
- 1 From the **Reports** panel, select a report type from the menu.
- 2 Use the fields below to change the Date, Groups, and Drivers to filter the report.



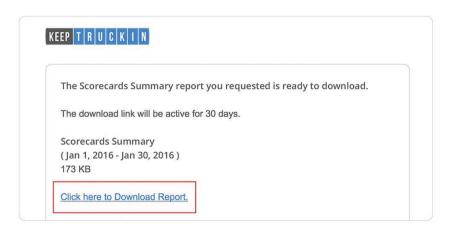
3 You can also sort out your reports By Driver or By Group.



4 Click the butbutton and choose your preferred file format



5 You will recieve an email with a link to download the report.



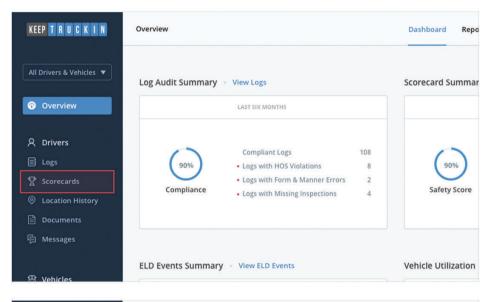
Dashcams

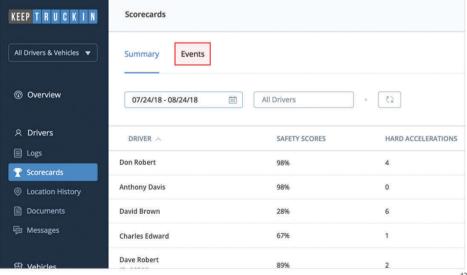
How to Watch Dashcam Videos

The following steps will walk you through the process of watching Smart Dashcam videos:

1) Click **Scorecards** on the left-hand side.

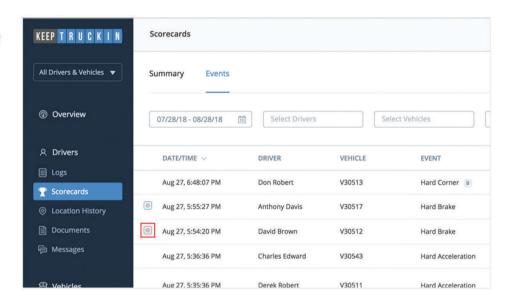
2 Select the Events tab to see a list of all events in the selected time period.

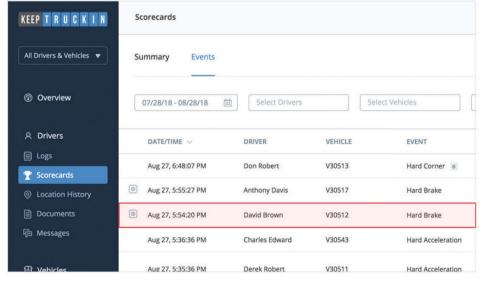




3 If a video is available for a specific event, you will see a loon next to it in the list.

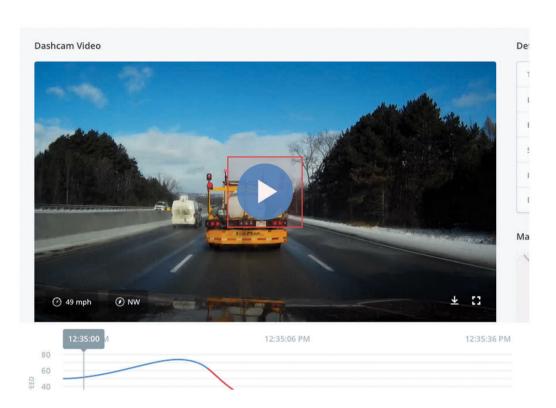
4 To see more details about an event, click on the **Event**.





5 Click the button to watch an event video.

6 You can also download a video by clicking the **Download** button.



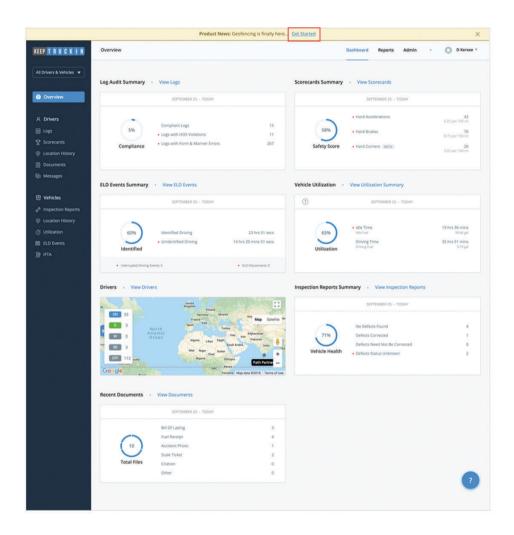


Geofencing

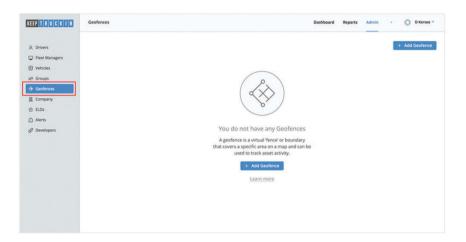


Fleet Admin Geofence Walkthrough

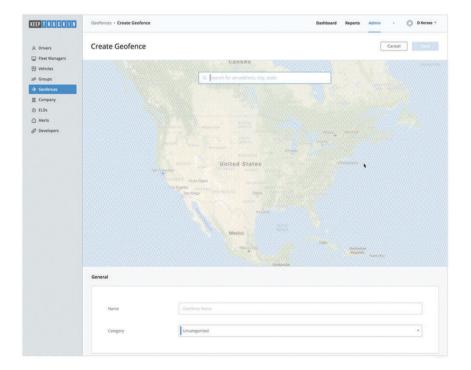
1 Guide the Fleet admin to either click on Get Started link in the notification bar at the top of admin main page, or click on Admin at the top right corner of the screen, next to the login name.



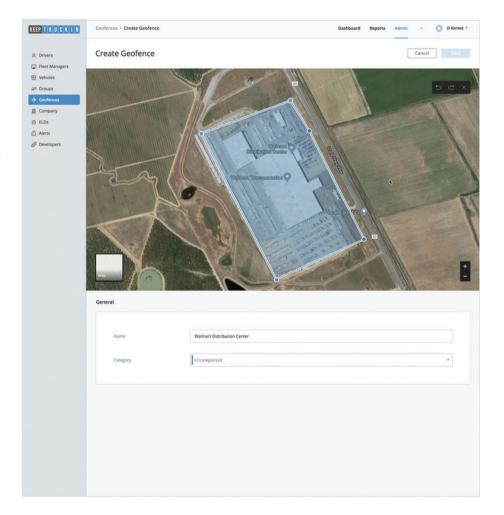
2 Once on the "Admin" screen, they need to click on **Geofence** in the left-hand side panel.



3 Once they get to the following screen, they need to put in the exact address for the location services to find it. User searches for location via address, city or state.



4 Once the location address is put in the search box, a satellite image of the address comes up on the screen where the **Save** button is disabled but **cancel** button is enabled. The user can't save the geofence until they have created a closed path around a location. The Mouse pointer will change into a crosshair cursor once the user clicks anywhere on the map screen. The user can select any area on the screen and designate it as a Yard, shipper's location etc in the box at the bottom of the screen.



5 Once selected, the user can enter details of the selected location to designate it as a yard/shipper location etc.

The bottom part of the screen comes up and allows the user to select from the following options:

Uncategorized

Terminal / Yard

Fuel Station

Maintenance Facility

Shipper

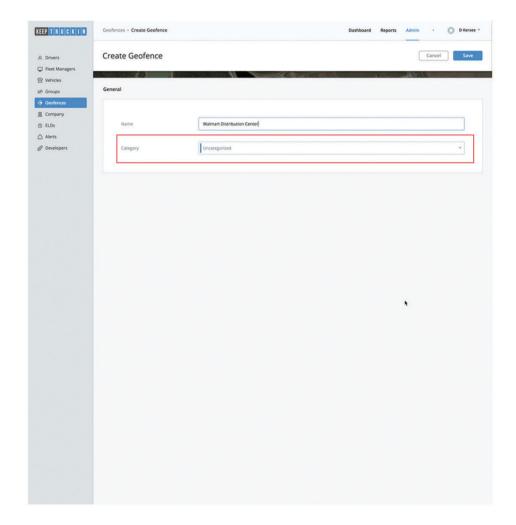
Receiver / Consignee

Job Site

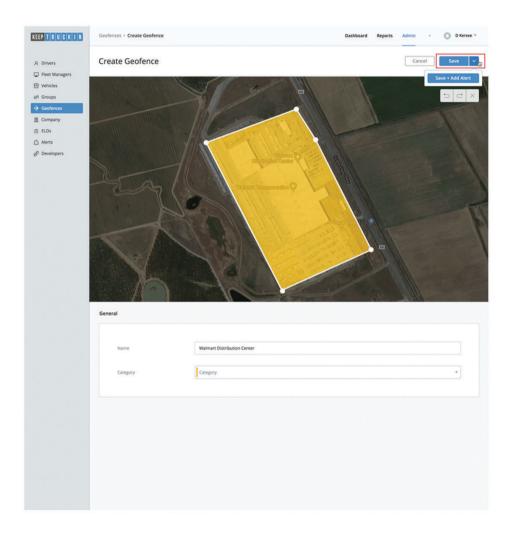
Truck Stop / Rest Area

Restricted Location

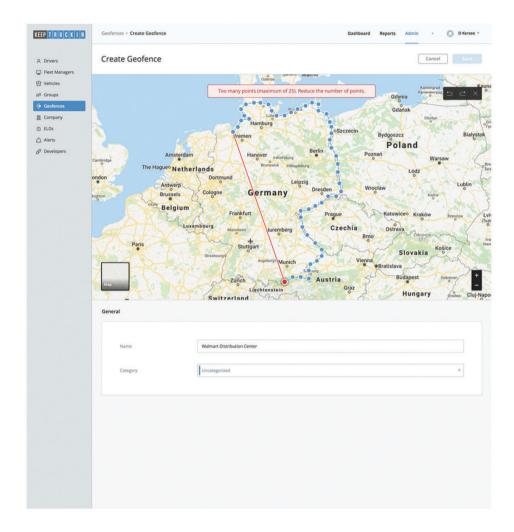
Weigh Station / Scale



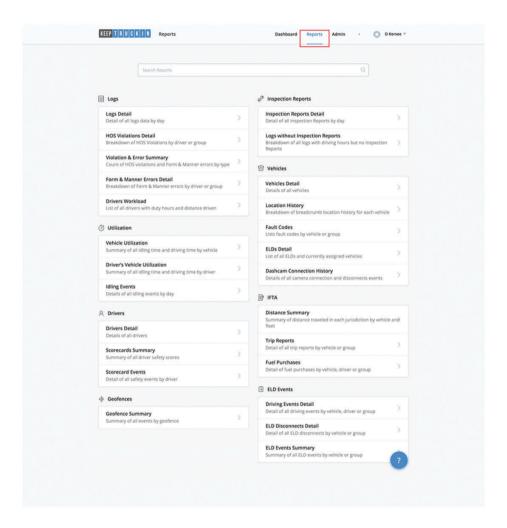
6 Once the details pertaining to the type of geofence are entered, the user will see the location color-coded to reflect its type. User clicks **Save** on the top right corner of the screen.



7 Not more than 25 points can be drawn to specify a geofence. The system will automatically prompt an error in case too many points are being selected.



8 Geofence Reports are available under reports tab in FM dashboard. The user will click on geofence specific report in reports.



Support

How to get Help

Click the win icon on the bottom right of your screen in your dashboard.

A sliding window on the right side of the screen shows support articles as well as contact information for help.

We encourage Fleet Managers to try and resolve questions by utilizing our Support center first.

If you are stumped and need more help, you can always contact your personal Account Executive who will direct you to the correct help and information.

